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LIBRARIES ONLINE, INCORPORATED

Joan E. Gillespie, Executive Director

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June 11, 2003

Federal Communications Commission Office of the Secretary 445 – 12th Street, SW Washington, DC 20554

RECEIVED & INSPECTED

JUN 1 8 2003

FCC - MAILROOM

REQUEST FOR WAIVER CC Docket Nos. 96-45 and 97-21 CC Docket No. 02-6

Please contact to discuss this appeal:

Joan E. Gillespie

Libraries Online, Inc.

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Appealing Funding year 2003 Form 471 Postmarked Outside of Window Form 471 Application Number: 385468

Dear Friends,

The previous Executive Director, Mr. Edward Murray, left Libraries Online Inc.'s employment in August of 2002. I was not hired until this year; my starting date was January 27, 2003, just a few days before the filing deadline. There was no Executive Director in place during the gap. Mr. Murray did not leave information behind about the filing date and I did not know about filing the necessary forms until we had already missed the filing date. I hope you will consider reversing the decision to reject our application because we were too late in filing. We will not be late again.

Libraries Online Inc. is a consortium of twenty two libraries in rural mid and southern Connecticut. We use the grant funds to enable us to provide frame relay service to our libraries that in turn make internet connections available to the citizens of their towns. For many of our patrons, the library is their only source of Internet connectivity. We hope you will assist us in continuing this very much appreciated support.

Sincerely,

Joan C. Helispie

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